



As we adjust to life in a pandemic, Valley Dental Clinic has made it its mission to keep welcoming patients in a safer setting to avoid the propagation of the virus while continuing to offer you the dental care you are used to. Taking in consideration the guidelines provided by the Alberta Dental Association and College as well as the Government Alberta, we are taking the following steps to keep you, your family, and ours safe during your visit:

- Before your appointment, our office will communicate with you to go through a rigorous screening process. You will be asked the same questions when you come into the office for your appointment.
- If you have been in contact with someone who suspects they are positive for COVID-19 or have tested positive for COVID-19, if you have traveled in the past 14 days, if you work in a high-risk industry, or if you experience COVID-19 symptoms (fever, cough, shortness of breath, sore throat, runny nose, headache, muscle weakness, or loss of smell/taste), we are asking you to please stay home and contact us to reschedule your appointment. Our team is following the same protocol.
- As you arrive, your temperature will be recorded with a contactless thermometer and you will be asked to clean your hands with sanitizer. As masks have been proven to reduce virus propagation, we strongly encourage you to wear one.
- Upon entering the clinic, you will notice new COVID-19-related safety measures, such as plexiglass barriers at the front desk as well as the removal of magazines and toys from the waiting area.
- Social distancing is strictly enforced. To make sure that we can limit the number of people in our office at any given time, appointment times will be staggered. We also ask that our patients wait in their car until they get a call inviting them to come in, and only patients with appointments will be allowed in – except for a parent or caregiver accompanying a minor or a person requiring medical assistance.
- To keep the most vulnerable populations safe, we have designated early morning appointment times for those over 65 years old and those with pre-existing conditions.
- All areas that are often touched by patients will be disinfected between each appointment.

- In all treatment areas, we continue to be vigilant in our infection control efforts.
- At the start of each treatment, patients will be offered a Hydrogen Peroxide rinse.
- Contactless payment methods such as debit and credit card taps are now preferred.

Over the last year, we have had to adjust to a new normal, as have our patients. We appreciate your trust, loyalty, and support in these trying times and thank you for your cooperation in making Valley Dental Clinic a safe place for all.

If you have questions about our safety protocols and guidelines, call us at 403-934-2882 and we will happy to answer your questions.